Ugo Lopez

Senior MCT ICT Trainer & Consultant, IT Court Consultant

E-mail +39 347 9395069 Skype LinkedIn Website Blog

Post-degree specialized **Computer Engineer** with over 10 years` experience working as **IT Trainer** and **System Engineer**. During his career he has managed the entire life-cycle of complex **IT & training projects** (such as migration and change of management projects) for enterprise customers, SME and military corps, often implementing new business strategies and leading launching initiatives. As a true professional, he can act as a bridge between **business and technical requirement** and he is able to deeply understand the **training needs** and provide meaningful **development programs** to any kind of IT company worldwide.

AREAS OF EXPERTISE

Advanced

Change of Management, Migration, Floor-Walking, G-Suite, PowerShell, Digital Forensics, E-learning,
Hyper-Visors, Microsoft Exchange, Microsoft Lync, Office 365, Office 2016, Microsoft PKI, Microsoft Sharepoint, Microsoft Skype for Business, Microsoft SQL, Microsoft System Center, Mobile Learning, Office for MAC, Microsoft Azure, Windows Client, Windows Server, WebEx, Google Apps

Good

IP Surveillance, VoIP, Authoring Tools (Adobe Captivate, Articulate, Camtasia Studio, iSpring etc.), Asterisk, XMPP, 3CX

✓ **Average**
Linux

CAREER HIGHLIGHTS

SENIOR MCT IT TRAINER & CONSULTANT
Italy, IT ▪ 04/2005 – present (Acclaim certification verification here)
IT industry
- Official trainer for *Windows Client, Server, O365, Azure & Security* Courses mainly for Enterprise Customers, SME and Military Corps
- Evaluating, planning and delivering IT training plans in response to business/individual needs

FOUNDER & SYSTEMS ENGINEER - UGOLOPEZ.IT
Bari, BA - IT ▪ 02/2008 - present
IT Consulting & Training
- Designing and implementing VoIP & IP Surveillance plants
- Providing IT training to private and business customers, issuing *VUE & Certiport Certifications* (mobility authorization)
- Leading the IT Support team in implementing new systems/upgrading old ones and solving complex problems
- Configuring systems and providing individual training/support on request
- Drawing up the company's IT budget in consultation with all business divisions, senior managers and key staff

COURT IT CONSULTANT
Italy, IT ▪ 06/2011 - present
Digital Forensics
- Offering in & off court assistance to lawyers during court proceedings
- Executing data extraction & recovery, forensics phone transcription, forensics phone analysis, digital data validation etc.

PRESIDENT & FOUNDER – Blue Lighthouse
Bari, BA - IT ▪ 04/2016 - present
Non-profit organization
- Active in training (CompTIA Academy, Google Training)

PERSONAL SKILLS

Native *Italian speaker*, fluent in written and spoken *English (C1) and Spanish (B2)* frequently used for study/business purposes

Extremely disciplined and motivated with an *entrepreneurial spirit*

Ability to work to *rigorous deadlines* and stay within quoted budgets

Available for short/middle term *relocation* worldwide

IT TECHNICIAN - ELSABIT SRL
Poggibonsi, SI - IT ▪ 2001 - 2004
IT Services and Support
- Offering technical support to business and private customers
- Responsible for diagnosing and resolving hardware, software & end users problems: printer fixing, initial client computer setup, small networks configuration

EDUCATION & TRAINING

Master of Computer Applications (M.C.A.) **E-Learning & Mobile Learning** **Specialization in e-learning platforms** *Università degli Studi della Tuscia, Viterbo - VT , IT*	2011 - 2013
Master`s Degree in Computer Engineering **Information Systems Management** *Università degli Studi di Siena, Siena - SI, IT*	2009 - 2011
Bachelor`s Degree in Computer Engineering *Università degli Studi di Siena, Siena - SI, IT*	2001 - 2004

CURRENT CERTIFICATIONS

VMWare VCP6-DCV
VMware, 2016

Microsoft Certified Trainer
Microsoft, 2005

Microsoft Certified Solutions Expert
Microsoft
Windows Server 2008/2016

Microsoft Certified Solutions Associate
Microsoft
Windows XP,Vista,7,8.1,10,Office 365

Microsoft Certified Systems Engineer
Microsoft
Windows Server 2003 Security

Microsoft Office Specialist
Microsoft
Office 2003 to 2013, Project, IC3 GS4

CompTIA Certifications
CompTIA
Security+, A+, Network+, Project+

SQL Server 2012/SQL Server 2005
Microsoft

Google Certified Educator
Google
Certified Educator Level 1 & 2

Google Apps Certified Administrator
Google

Available for national and international mobility
References available on request

In accordance with law, I hereby authorize the company to retain my personal details.